

## Faculty/Staff Library Survey

**Respondents:** 163 displayed, 163 total

**Status:** Closed

**Launched Date:** 01/02/2008

**Closed Date:** 02/18/2008

### 1. In which Department(s) do you primarily teach?

Total Respondents	149
(skipped this question)	14







### 2. How many years have you taught on this campus?

	Response Total	Response Percent
1-3	54	34%
4-6	29	18%
7-9	24	15%
10 or more years	53	33%
<b>Total Respondents</b>	<b>160</b>	
(skipped this question)	3	

### 3. How often do you use the library's resources (in the building or online)?

	Response Total	Response Percent
Daily	28	17%
Weekly	75	46%
Monthly	56	35%
Yearly	2	1%
Never	1	1%
<b>Total Respondents</b>	<b>162</b>	
(skipped this question)	1	

**4.** If you visit the Library, how satisfied are you with the help and service you receive?

		<b>Response Total</b>	<b>Response Percent</b>
Very Satisfied		<b>107</b>	<b>66%</b>
Satisfied		<b>46</b>	<b>28%</b>
Neutral		<b>3</b>	<b>2%</b>
Dissatisfied		<b>1</b>	<b>1%</b>
Very Dissatisfied		<b>1</b>	<b>1%</b>
N/A		<b>5</b>	<b>3%</b>
<b>Total Respondents</b>		<b>163</b>	

**5.** How satisfied are you with the degree to which the Library makes you aware of new library services?

		<b>Response Total</b>	<b>Response Percent</b>
Very Satisfied		<b>35</b>	<b>21%</b>
Satisfied		<b>73</b>	<b>45%</b>
Neutral		<b>33</b>	<b>20%</b>
Dissatisfied		<b>12</b>	<b>7%</b>
Very Dissatisfied		<b>0</b>	<b>0%</b>
N/A		<b>10</b>	<b>6%</b>
<b>Total Respondents</b>		<b>163</b>	







**6.** How satisfied are you with how quickly materials you request to be purchased and added to our collection are available to check out?

		<b>Response Total</b>	<b>Response Percent</b>
Very Satisfied		<b>43</b>	<b>26%</b>
Satisfied		<b>64</b>	<b>39%</b>
Neutral		<b>21</b>	<b>13%</b>
Dissatisfied		<b>8</b>	<b>5%</b>
Very Dissatisfied		<b>2</b>	<b>1%</b>
N/A		<b>25</b>	<b>15%</b>
<b>Total Respondents</b>		<b>163</b>	

**7. How satisfied are you with the library's print and online journals in your subject area(s)?**

		<b>Response Total</b>	<b>Response Percent</b>
Very Satisfied		31	19%
Satisfied		58	36%
Neutral		35	21%
Dissatisfied		20	12%
Very Dissatisfied		4	2%
N/A		15	9%
<b>Total Respondents</b>		<b>163</b>	







**8. How satisfied are you with the ease of accessing electronic articles once you have found the citation/abstract?**

		<b>Response Total</b>	<b>Response Percent</b>
Very Satisfied		42	26%
Satisfied		75	46%
Neutral		16	10%
Dissatisfied		9	6%
Very Dissatisfied		2	1%
N/A		19	12%
<b>Total Respondents</b>		<b>163</b>	


**9. How satisfied are you with the ease of accessing print or microfilm articles once you have found the citation/abstract?**

		<b>Response Total</b>	<b>Response Percent</b>
Very Satisfied		20	12%
Satisfied		61	37%
Neutral		23	14%
Dissatisfied		5	3%
Very Dissatisfied		0	0%
N/A		54	33%
<b>Total Respondents</b>		<b>163</b>	



**10.** If journal articles are not available in our periodicals department or online full-text, how satisfied are you with the interlibrary loan service in meeting your needs?

		Response Total	Response Percent
Very Satisfied		63	39%
Satisfied		49	30%
Neutral		17	10%
Dissatisfied		2	1%
Very Dissatisfied		1	1%
N/A		31	19%
<b>Total Respondents</b>		<b>163</b>	








**11.** If you use electronic reserve in your classes, how satisfied are you with student access to e-reserve?

		Response Total	Response Percent
Very Satisfied		42	26%
Satisfied		31	19%
Neutral		9	6%
Dissatisfied		1	1%
Very Dissatisfied		0	0%
N/A		80	49%
<b>Total Respondents</b>		<b>163</b>	





**12.** During the past year, how often have you used the print journals (including magazines and newspapers) collection located on the second floor of the library?

		Response Total	Response Percent
Not at all		56	35%
one time		18	11%
2-5 times		42	26%
more than 5 times		43	27%
<b>Total Respondents</b>		<b>159</b>	
(skipped this question)			4

**13.** If you do use the print journals collection, for what purpose? (select all that apply)

		Response Total	Response Percent
Browsing/reading current issues of journals in your subject area(s)		68	64%
Browsing/reading current issues of magazines/newspapers for leisure reading		19	18%
Photocopying articles		65	61%
Checking out entire volumes/issues		31	29%
Looking up instructions to authors		15	14%
Checking references		36	34%
Other, please specify		14	13%
<b>Total Respondents</b>		<b>106</b>	
(skipped this question)			57

**14.** Over the course of a semester, how often do you typically suggest/require that students use print journals/magazines/newspapers?





		Response Total	Response Percent
Never		46	29%
One time		15	9%
2-5 times		67	42%
More than 5 times		32	20%
<b>Total Respondents</b>		<b>160</b>	
(skipped this question)			3

**15.** How aware are you of the library's periodical Photocopy Service for UWSP Faculty?



	Response Total	Response Percent
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Very aware		<b>10</b>	<b>6%</b>
Somewhat aware		<b>31</b>	<b>19%</b>
Hardly aware		<b>27</b>	<b>17%</b>
Not aware at all		<b>94</b>	<b>58%</b>
		<b>Total Respondents</b>	<b>162</b>
		(skipped this question)	1



**16.** How aware are you of journal table of contents services such as “email alerts” or “RSS feeds”?

		<b>Response Total</b>	<b>Response Percent</b>
Very aware		<b>9</b>	<b>6%</b>
Somewhat aware		<b>26</b>	<b>16%</b>
Hardly aware		<b>34</b>	<b>21%</b>
Not aware at all		<b>91</b>	<b>57%</b>
		<b>Total Respondents</b>	<b>160</b>
		(skipped this question)	3

**17.** Over the course of a semester, how often do you typically use the Instructional Material Center (IMC), located on the Library's 3rd floor?





		<b>Response Total</b>	<b>Response Percent</b>
Never		<b>41</b>	<b>25%</b>
One time		<b>35</b>	<b>22%</b>
2-5 times		<b>52</b>	<b>32%</b>
More than 5 times		<b>34</b>	<b>21%</b>
		<b>Total Respondents</b>	<b>162</b>
		(skipped this question)	1

**18.** How aware are you of the IMC 's collection of audiovisual materials (VHS, DVDS, CDs, etc.)?

		<b>Response Total</b>	<b>Response Percent</b>
Very aware		<b>74</b>	<b>46%</b>
Somewhat aware		<b>61</b>	<b>38%</b>

Hardly aware		14	9%
Not aware at all		12	7%
		<b>Total Respondents</b>	<b>161</b>
		(skipped this question)	2





**19.** How aware are you that the IMC allows you to put audiovisual material (VHS, DVDS, CDs, etc.) on reserve for student/class use?

		Response Total	Response Percent
Very aware		86	54%
Somewhat aware		40	25%
Hardly aware		22	14%
Not aware at all		12	8%
		<b>Total Respondents</b>	<b>160</b>
		(skipped this question)	3

**20.** How aware are you of the equipment and services provided by the Library's Media Lab?




		Response Total	Response Percent
Very aware		21	13%
Somewhat aware		65	40%
Hardly aware		46	28%
Not aware at all		30	19%
		<b>Total Respondents</b>	<b>162</b>
		(skipped this question)	1

**21.** Over the course of a semester, how often do you typically use the Media Lab?

		Response Total	Response Percent
Never		115	71%
One time		25	16%
2-5 times		16	10%
More than 5 times		5	3%

<b>Total Respondents</b>	<b>161</b>
(skipped this question)	2

**22.** Over the course of a semester, how often do you typically suggest to students that they use the Media Lab?

		<b>Response Total</b>	<b>Response Percent</b>
Never		<b>123</b>	<b>76%</b>
One time		<b>17</b>	<b>10%</b>
2-5 times		<b>16</b>	<b>10%</b>
More than 5 times		<b>6</b>	<b>4%</b>






<b>Total Respondents</b>	<b>162</b>
(skipped this question)	1

**23.** The Library offers instruction to classes on how to look for information pertaining to their assignments. How aware are you of this service?

		<b>Response Total</b>	<b>Response Percent</b>
Very aware		<b>56</b>	<b>35%</b>
Somewhat aware		<b>50</b>	<b>32%</b>
Hardly aware		<b>21</b>	<b>13%</b>
Not aware at all		<b>31</b>	<b>20%</b>





<b>Total Respondents</b>	<b>158</b>
(skipped this question)	5

**24.** Over the course of a semester, how many instructional library sessions do you typically request for your classes?

		<b>Response Total</b>	<b>Response Percent</b>
None		<b>113</b>	<b>70%</b>
1		<b>33</b>	<b>20%</b>
2-5		<b>14</b>	<b>9%</b>
6-10		<b>1</b>	<b>1%</b>
More than 10		<b>1</b>	<b>1%</b>

<b>Total Respondents</b>	<b>162</b>
(skipped this question)	1

**25.** Class instruction provided by the Library has been very helpful to my students.

		<b>Response Total</b>	<b>Response Percent</b>
Strongly Agree		<b>42</b>	<b>26%</b>
Agree		<b>13</b>	<b>8%</b>
Difficult to tell		<b>8</b>	<b>5%</b>
Disagree		<b>0</b>	<b>0%</b>
Strongly Disagree		<b>0</b>	<b>0%</b>
N/A		<b>97</b>	<b>61%</b>
<b>Total Respondents</b>		<b>160</b>	
(skipped this question)			3

**26.** What level of satisfaction describes your overall experience of the library's collections and services?

		<b>Response Total</b>	<b>Response Percent</b>
Very Satisfied		<b>59</b>	<b>36%</b>
Satisfied		<b>88</b>	<b>54%</b>
Neutral		<b>12</b>	<b>7%</b>
Dissatisfied		<b>3</b>	<b>2%</b>
Very Dissatisfied		<b>0</b>	<b>0%</b>
N/A		<b>0</b>	<b>0%</b>
<b>Total Respondents</b>		<b>162</b>	
(skipped this question)			1

**27.** If you wish to comment about the library and its services, please do so here:

<b>Total Respondents</b>	<b>45</b>
(skipped this question)	118

1. Best part of the library is the personnel. Staff always friendly and helpful.
2. The Library's subscription to music journals through JSTOR is limited, and as a result, many useful periodicals are not directly accessible except through ILL. ILL, by the way is quite helpful and valuable!
3. The Library has a wonderful staff, all my interactions have been nothing but positive. Cooperative and knowledgeable.  
One suggestion: that ILL be in original pdf's rather than pdf's of photocopied articles.
4. I would like more information on the services listed in this survey.
5. I used to encourage students to utilize library services more in the past and even scheduled instructional sessions regularly in the past. I felt that the library did a fantastic job. The change in my practice is due solely to the types of projects I am assigning students now and the fact that they are not research-based.
6. I would like the library to be open over the weekend just before the semester begins.
7. I, of course, love the library services at UW-madison, but we are not nearly as well-resourced. For our size institution, we do very well.  
I love interlibrary loan--wonderful service, very well-managed. thank you!
8. Very nice job considering the limited resources available.
9. My only complaint is that I frequently (1-2 times a year) discover that books are missing from the library collection that are listed as being on the shelves. I don't know how this could be corrected, but if it could be--either by removing the book from the database or by getting it into the proper place in the stacks--it would be great.
10. The library keeps collections current. When I taught briefly at UW-Parkside, I had to go to UW-Milwaukee to find materials and haul them back. Gail and her IMC student workers are wonderful and can always figure out what I need.  
Journal collection has weakened greatly.  
Print, especially book, holdings have weakened considerably.
11. Too many work-study students in front line positions.  
Staff does a very good job assisting students and faculty.  
Appreciated the recent faculty book displays.
12. we need a stronger journal holding in animal physiology and animal behavior - I am frustrated by not being able to access journals that are regularly used in the field - also some of our packaged online subscriptions do not include figures - this makes the articles virtually useless - Scientific American through EBSCO is an example
13. Yan Liao has been instrumental in alleviating students' apprehension about accessing library content. Students have commented positively on her research presentations.
14. My favorite part of the library is the librarians; you have been a god-send when it comes to finding references, getting interlibrary loans, searching out information. Thank you

15. I write "very satisfied" because I'm including the Museum element, which I strongly use within my classroom. Do you realize this is the ONLY real museum in Stevens Point? It is essential that we keep this museum and expand on it. I understand this museum is under discussion, please do not take this museum out of the library, it ATTRACTS people into the library!
16. I wish we could find a way for students to be able to browse the College Math Journal, Math Horizons, (both from the MAA) and perhaps the AMS Notices. Some colleagues and I in mathematics receive these journals, but we have no satisfactory way to make them accessible to students.
17. IMC is great! Well-run and staffed.
18. Tom Reich has come to my classes each semester, and his presentations about the library's online resources have been well-received by students and have been very helpful to them.
19. For my academic area the Internet has replaced quite a bit of the Library's resources.
20. I am only a part-time instructor...thus reflects a lot of N/A's on my responses above.
21. Thank you, I think I'd like to have some sort of refresher in what's available over there, like the article photocopying, table of contents notices, and media lab...
22. One of reasons I accepted the job offer at UWSP was the library. As a small school with a small faculty and little funds for research, UWSP provides challenges for research. However, the fact that we can get almost anything from anywhere was very compelling and has made my research projects possible.
23. I am extremely satisfied with the outstanding library staff. They are absolutely wonderful and extremely helpful-- particularly Christine N. and Lin Vogel. I am dissatisfied that GeoRef and now Geobase search engines appear to be discontinued. I am dissatisfied with the library print journal collection and online availability of journals. However, the excellent service provided by the library staff compensates for the inadequate collection. Interlibrary loan is very helpful as are the online journal article request services. UWSP is very fortunate to have such a wonderful library staff because they are one of the key reasons faculty on campus are able to stay current in our fields and to conduct research. Thank you Library Staff!!
24. I'm wondering what the RSS feeds are...  
Nice job with the survey, Axel.
25. I appreciate all the hard work and dedication the staff and faculty devote to providing services to the students and fellow UWSP employees.
26. I have been very disappointed with books and music being mis-shelved. Too often, items that should be available are missing, and I have to spend time browsing nearby shelves to see if, by chance, I find it elsewhere. Sometimes I find the missing item, but often I don't. When I've reported missing items, they've never been located by library staff, either. And when I do browse the shelves (especially oversized music on the 5th floor), I almost always come across items that are not where they should be, so I pull them. I would like whoever shelves material to be better trained and more conscientious in their job. On another note, I'm very happy with Universal Borrowing!
27. Y'all are doing excellent work with shrinking resources. My students have received excellent help with locating research articles, especially during Winterim.
28. I'm pleased that you can offer so much with a limited budget.

29. All UWSP students should be required to take a .5 credit library course in order to graduate.
30. It would be very useful if all staff (and graduate students) could access the UW-Madison on-line journals.
31. Gail Allen in the IMC is the BEST!!!!!!!!!!!!
- I am very satisfied with the library's support and efforts. I know the web page for search engines has been improved, but it still takes a bit of effort to navigate to the appropriate search engine.
32. In short, excellent work and thanks to each of you!
33. The online interfaces are constantly changing, but not necessarily for the better. Just when I finalize instructions for my students, the interfaces seem to change.
- The staff has been very helpful to me and my students.
34. Thanks for the assistance,
- I'm still too new and have remained focused on other issues to take full advantage for my own research, and my first class visit to the IMC lab has yet to take place, but so far I have been more than pleased with the services I've used at the library. Thanks for the good work!
35. This is not a fair or appropriate questionnaire to send to KEEP adjunct living at a distance from UWSP.
36. Generally, NONE of the journals that I need for my research are available in hardcopy in this library. However, I do greatly appreciate the electronic access to journals, and the Universal Borrowing and ILL services.
37. More online access to relevant scientific journals and databases.
38. The only thing so far that I would have liked to see, if possible (admittedly I don't know what the internal constraints are) would be a faster turn around on access to books that I ordered for library purchase. Other than that my needs have been very satisfactorily met by the excellent library staff. I really have nothing but praise for the work all of you do!
39. Some changes the the library website have made things more difficult over the past few years. In particular getting to e-journals and citation indexes has become more cumbersome and awkward to teach students. I used to have students create a link on the MyPoint library page for journals and the ISI with these features removed the process is awkward and they need to remember it not just click the established link. I would like if the personalized links could be reinstated. I am pleased with the interlibrary loan and UB services and generally happy about requesting articles. I find getting articles from Science or Nature through the ECO host (?) difficult.
40. Excellent instructional help--I've been very happy with the library staff's willingness to collaborate on tailoring library instruction to my classes' needs.
41. My lack of use of the library for class is not a reflection on the library, but merely an expression of the fact that math classes typically do not use print or other library resources.
42. The best thing about the library is that when I talk to any library employee, they do sincerely try to help. I know there may be some cynical types within the ranks of the library personnel (I'm not naming names...they're all my friends, afterall) but everyone I've worked with has done their best to be helpful.
43. Plus the library staff is remarkably agreeable. I don't know if that's because they're trying to get

me to leave or because they are agreeable. Maybe it's because I'm paranoid.  
What do you think?  
Is that really what you think?

44. I would like more online journal access in my area of research. I realize this is expensive, but this is what I want. It is very difficult and time consuming to have to keep up with one's field of expertise. Being at this university makes it harder.

45. I plan to have a fall class take advantage of instruction provided by the library. Students have lost their ability to use a library and resort only to on-line search engines. They also believe everything they find on line.  
This is becoming a huge problem.