

## Student Library Survey

**Respondents:** 112 displayed, 112 total

**Status:** Closed





**Launched Date:** 02/21/2008

**Closed Date:** 02/21/2008

### 1. My age is:

		Response Total	Response Percent
23 or under		96	86%
24 or older		16	14%
<b>Total Respondents</b>		<b>112</b>	

### 2. In the past year what proportion of your classes were online classes?

		Response Total	Response Percent
25% or less		103	92%
26-50%		5	4%
51-75%		3	3%
76% or more		1	1%
<b>Total Respondents</b>		<b>112</b>	

### 3. How often do you use the library's resources (in the building or online)?

		Response Total	Response Percent
Daily		10	9%
Several times per week		27	24%
Weekly		27	24%
Monthly		34	30%
Once a semester		9	8%
Once a year		2	2%
Never		3	3%
<b>Total Respondents</b>		<b>112</b>	







**4.** When using the library's resources or searching for information at the library, do you ever seek help from library staff?

		Response Total	Response Percent
Yes		65	58%
No		42	38%
Do not use library resources		5	4%
<b>Total Respondents</b>		<b>112</b>	

**5.** The librarian adds value to the information search process.

		Response Total	Response Percent
Strongly Agree		24	22%
Agree		53	48%
Neutral		24	22%
Disagree		0	0%
Strongly Disagree		0	0%
N/A		10	9%
<b>Total Respondents</b>		<b>111</b>	
(skipped this question)			1

**6.** In the last year, why have you visited the library? (Please mark all that apply)

		Response Total	Response Percent
class assignment		87	78%
to get help with research for an assignment		40	36%
to get articles		61	54%
to check out books or other materials		72	64%
group study		55	49%
to study by myself		69	62%

to use a computer		67	60%
to attend a class		38	34%
have not visited the library in the past year		2	2%
Other, please specify		15	13%
		<b>Total Respondents</b>	<b>112</b>

**7.** In the last year why have you visited the library's web site? (Please mark all that apply.)

		Response Total	Response Percent
class assignment		63	56%
to find articles		83	74%
to use the library catalog		75	67%
to use research guides		44	39%
to make a Universal Borrowing (UB) request		20	18%
to make an Interlibrary Loan (ILL) request		23	21%
to use the Virtual Reference Desk		23	21%
have not visited the library's web site in the past year		9	8%
Other, please specify		2	2%
		<b>Total Respondents</b>	<b>112</b>

**8.** If you visit the Library, how satisfied are you with the help and service you receive?

		Response Total	Response Percent
Very Satisfied		25	22%
Satisfied		60	54%
Neutral		15	13%
Dissatisfied		0	0%
Very Dissatisfied		0	0%
N/A		12	11%
		<b>Total Respondents</b>	<b>112</b>

**9.** How satisfied are you with the degree to which the Library makes you aware of new library services?

		Response Total	Response Percent
Very Satisfied		5	4%
Satisfied		41	37%
Neutral		42	38%
Dissatisfied		8	7%
Very Dissatisfied		0	0%
N/A		16	14%
<b>Total Respondents</b>		<b>112</b>	

**10.** If your instructor has placed course materials on electronic reserve for your class, how satisfied are you with your access to these e-reserve materials?

		Response Total	Response Percent
Very Satisfied		35	31%
Satisfied		41	37%
Neutral		10	9%
Dissatisfied		3	3%
Very Dissatisfied		2	2%
N/A		21	19%
<b>Total Respondents</b>		<b>112</b>	

**11.** If our library doesn't have the article you need in print or online full-text, how satisfied are you with the Interlibrary Loan service in meeting your needs?

		Response Total	Response Percent
Very Satisfied		16	14%
Satisfied		19	17%
Neutral		22	20%
Dissatisfied		2	2%
Very Dissatisfied		0	0%
N/A		53	47%
<b>Total Respondents</b>		<b>112</b>	

**12.** What is your favorite place in the library to study?

		Response Total	Response Percent
the "Food for Thought Café"		17	15%
1st floor (but not in the café)		8	7%
2nd floor		19	17%
3rd floor (including the Instructional Materials Center)		5	4%
4th floor (including group study rooms)		22	20%
5th floor		12	11%
6th floor		0	0%
do not study in the library		29	26%
<b>Total Respondents</b>		<b>112</b>	

**13.** In the past year, how often have you used the print periodicals (i.e. journals/magazines/newspapers), located on the second floor?






		Response Total	Response Percent
Never		56	50%
One time		24	22%
2-5 times		25	23%
more than 5 times		6	5%
<b>Total Respondents</b>		<b>111</b>	
(skipped this question)			1

**14.** Since you came to UWSP, how many of your classes have had a librarian as a guest teacher?






		Response Total	Response Percent
None		38	34%
1		41	37%

2-3		29	26%
4-6		3	3%
7 or more		1	1%
<b>Total Respondents</b>		<b>112</b>	



**15.** My research methods improved because of the librarian's guest lecture.

		Response Total	Response Percent
Strongly Agree		8	7%
Agree		40	36%
Neutral		26	23%
Disagree		6	5%
Strongly Disagree		0	0%
N/A		32	29%
<b>Total Respondents</b>		<b>112</b>	

**16.** The library and its resources are helpful for doing research assignments.

		Response Total	Response Percent
Strongly Agree		36	32%
Agree		63	56%
Neutral		7	6%
Disagree		0	0%
Strongly Disagree		1	1%
N/A		5	4%
<b>Total Respondents</b>		<b>112</b>	

**17.** I am often at a loss when trying to find information for research assignments.






		Response Total	Response Percent
Strongly Agree		4	4%
Agree		11	10%

Neutral		28	25%
Disagree		52	46%
Strongly Disagree		9	8%
N/A		8	7%
<b>Total Respondents</b>		<b>112</b>	

**18.** I use mainly web search engines (Google, Yahoo, etc.) to find information for research assignments.






		Response Total	Response Percent
Strongly Agree		17	15%
Agree		40	36%
Neutral		23	21%
Disagree		26	23%
Strongly Disagree		6	5%
N/A		0	0%
<b>Total Respondents</b>		<b>112</b>	

**19.** The library website is easy to use for finding books, videos, and CDs.







		Response Total	Response Percent
Strongly Agree		13	12%
Agree		50	45%
Neutral		25	22%
Disagree		12	11%
Strongly Disagree		0	0%
N/A		12	11%
<b>Total Respondents</b>		<b>112</b>	

**20.** Generally, I am able to find relevant journal articles to complete my papers/assignments.







		Response Total	Response Percent
Strongly Agree		19	17%

Agree		57	51%
Neutral		16	14%
Disagree		5	4%
Strongly Disagree		1	1%
N/A		14	12%
<b>Total Respondents</b>		<b>112</b>	

**21.** The library website is easy to use for finding articles (online or print).






		Response Total	Response Percent
Strongly Agree		14	12%
Agree		49	44%
Neutral		21	19%
Disagree		11	10%
Strongly Disagree		3	3%
N/A		14	12%
<b>Total Respondents</b>		<b>112</b>	

**22.** The library has a sufficient number of computers for student use.






		Response Total	Response Percent
Strongly Agree		8	7%
Agree		51	46%
Neutral		21	19%
Disagree		21	19%
Strongly Disagree		2	2%
N/A		9	8%
<b>Total Respondents</b>		<b>112</b>	

**23.** The Library provides easy off-campus access to electronic resources.






		Response Total	Response Percent
--	--	-------------------	---------------------

Strongly Agree		10	9%
Agree		59	54%
Neutral		20	18%
Disagree		7	6%
Strongly Disagree		0	0%
N/A		14	13%
		<b>Total Respondents</b>	<b>110</b>
		(skipped this question)	2

**24.** During the past year, how often have you used the Instructional Material Center (IMC), located on the Library's third floor?

		Response Total	Response Percent
Never		55	49%
One time		15	13%
2-5 times		23	21%
More than 5 times		11	10%
Do not know the IMC		8	7%
		<b>Total Respondents</b>	<b>112</b>

**25.** When I wish to get hold of a movie or a CD, the Instructional Materials Center (IMC) is one of the places I consider.

		Response Total	Response Percent
Frequently		8	7%
Sometimes		20	18%
Rarely		16	14%
Never		29	26%
Do not know the IMC		39	35%
		<b>Total Respondents</b>	<b>112</b>

**26.** How aware are you of the equipment and services provided by the Library's Media Lab (3rd floor)?

		Response Total	Response Percent
--	--	----------------	------------------

Aware		11	10%
Somewhat aware		31	28%
Hardly aware		26	23%
Not aware at all		22	20%
Do not know the Media Lab		22	20%
<b>Total Respondents</b>		<b>112</b>	







**27.** During the past year, how often have you used the Library's Media Lab?

		Response Total	Response Percent
Never		40	36%
One time		16	14%
2-5 times		15	14%
More than 5 times		5	5%
Do not know the Media Lab		35	32%
<b>Total Respondents</b>		<b>111</b>	
(skipped this question)			1

**28.** What level of satisfaction describes your overall experience of the library's collections and services?

		Response Total	Response Percent
Very Satisfied		17	15%
Satisfied		64	57%
Neutral		17	15%
Dissatisfied		1	1%
Very Dissatisfied		0	0%
N/A		13	12%
<b>Total Respondents</b>		<b>112</b>	

**29.** The library is an important part of my college experience.

		<b>Response Total</b>	<b>Response Percent</b>
Strongly Agree		<b>39</b>	<b>35%</b>
Agree		<b>50</b>	<b>45%</b>
Neutral		<b>13</b>	<b>12%</b>
Disagree		<b>3</b>	<b>3%</b>
Strongly Disagree		<b>1</b>	<b>1%</b>
N/A		<b>6</b>	<b>5%</b>
<b>Total Respondents</b>		<b>112</b>	

**30.** If you wish to comment about the library and its services, please do so here:

<b>Total Respondents</b>		<b>22</b>
(skipped this question)		90

1. I don't understand why there are so many MAC's in the library computer lab. Most of us don't want to use them and don't know how to use them. It now makes it harder to find an open computer because there are fewer regular pc's
2. Larger study areas. Maybe make the second floor a "loud" study area and the other floors quite ones. Also I really like the the service I get from the main circulation desk
3. They are very helpful at helping find the information that is needed
4. My suggestion is to offer tours at the beginning of each semester for any new freshmen/students so they can become familiar with the library and its resources right away and not feel overwhelmed.
5. More modern science fiction. Everyone has a copy of War of the Worlds, but it's much harder to find The Hungry City Chronicles and things of that nature. The library is a great resource for class, but you tend to lean heavily on that, and less so on recreational reading.
6. The Library is great, but the computers are SLOW. It takes forever just for it to boot up. I'm definitely more likely to go home and use my own computer even though it is inconvenient.
7. I prefer large spaces (tables) to study or large computer work stations (including computers and table). The stations I prefer are normally closed off to a certain degree (with a wall so as not to visually distract/stimulate me) from others as it allow me to delve further into the material at hand. I have explored the first floor of the library and found no such stations. Might the quality of stations I prefer be else where in the library? UWSP makes for the 6th college or university I have attended and these academically competitive secondary school usually pride themselves in the quality of library facilities. I expect the UWSP does as well. Thanks for your time.  
Scott.M.Seramur@uwsp.edu
8. The library was really helpful in my last research project and I am sure it will be again in the near future!
9. I feel I need to qualify my response to question 22. Most of the time, the library has enough computers. However, towards the end of the semester, lines form regularly and there is not an open computer in the entire building. It would be nice if there was some sort of relief provided during these times.
10. Love the inter library loan - and their speediness -thanks!
11. Thank you for all your hard work! I love the library!
12. Searching for scientific articles is a very convoluted process with the current system. I understand that it's a difficult service to facilitate, but nonetheless... I'm often very frustrated while searching for relevant and up to date articles and have resorted to Google Scholar many times.
13. Other than that, the Library is wonderful. The staff members are friendly, and I'm amazed at the amount of research material available (hard copies).
14. Maybe have a poster board in front where people walk in saying a service that the library provides that people may not know about.
15. nice job
16. When you ask "how aware" I am about a particular service, how would I know? I think those questions need to be revisited -- I know what I know, but how do I know how that compares to what is available to know? Ya know? :-D
17. I know that the library has many resources available to me but I wish that I knew what all of the resources were and how to use them. I especially get frustrated when searching for and accessing online journals. I'd use them all the time if I didn't get so frustrated when I'm on the computer

I had a crash course in one of my history classes but then I got so confused when actually trying to do it myself. I'm not the type of person to go to the library and ask for help either. Where would I even go to get help? The front desk worker doesn't know that stuff.

17. The library has a lot to offer and I have made extensive use of interlibrary loan and universal borrowing. Most students, however, either don't know about these services or assume they are far too complicated to bother with them. I saw a presentation by library staff 2 years ago, and I have been a much more effective researcher than my classmates because of it.
18. Several times I have had a problem getting a hold of important books or articles because the item has been misfiled or lost. It would be nice if things were replaced if lost or stolen.
19. IMC hours must be improved. I want to visit, but every time I try, it's closed.
20. It would be nice if some of the equipment in the Media Lab could be updated. More specifically, the smaller things like scissors, rulers, exacto-knives.
21. I found that it took a few years for me to grow accustomed to the library. I feel that the Library Resources class should be something that is more strongly recommended for incoming freshman and transfer students.
22. I found the research methods and resources lecture very helpful in finding articles for my class assignment. It was nice to get a refresher on how to find articles.